



UTS Programmatic Training  
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July 1, 2004

### **Service Coordinator – Regional Points of Contact**

UTS Programmatic training is pleased to announce the rollout of Service Coordinator – Regional Points of Contact (SC-RPCs) effective July 1, 2004. The SC-RPC is an experienced and credentialed Service/Intake Coordinator who is contracted through ProKids, Inc. to provide free telephone assistance and support to enrolled Service Coordinators and supervised mentoring, through individual contracts, for newly enrolled and associate level Service Coordinators. As a Service Coordinator supervisor, the SC-RPC will perform monthly EI record audits and training sessions, in lieu of signing off on the Service Coordinator's monthly billing. A uniform, monthly fee is charged for this service.

Six SC-RPC have been named to serve the following areas/clusters:

Kyra Davis	Central Indiana	Cluster 12	317-596-2206
Lori Crossley	Southwest Indiana	Clusters 4, 6 & 13	317-596-2207
Becky Haymond	Southeast Indiana	Clusters 3, 5, 7 & 8	317-596-2208
Bobbi Leaird	East Central Indiana	Clusters 1 & 2	317-596-2209
Anne Wagner	Northwest Indiana	Clusters 11 & 14	317-596-2210
Angie Kendrick	Northeast Indiana	Clusters 9 & 10	317-596-2211

**In addition to the direct numbers listed, each SC-RPCs can be reached toll free at the Service Coordinator HELPLINE: 877-698-3737.**

The SC-RPC will serve as a free resource for all enrolled Service Coordinators. They may be contacted with questions about First Steps policy, forms, concerns and general advice concerning the practice of Service Coordination. The SC-RPCs will keep current on changes to Part C federal and state rules, and can communicate this information to others. In addition to providing technical assistance to enrolled Service/Intake Coordinators, the SC-RPCs will assist the BCD and ProKids with planning and presenting Regional Service Coordination Meetings.

The SC-RPC is a much needed addition to UTS Programmatic Training and will provide a direct link from Service Coordinator training to practice. Please note that current Service Coordinator supervisors may continue to provide supervision services. All enrolled Service Coordinators requiring supervision will have the choice of utilizing the services of their cluster's SC-RPC or independently contracting with any eligible Service Coordinator.



INDIANA'S UNIFIED TRAINING SYSTEM